

PROPER ENVIRONMENTAL MANAGEMENT

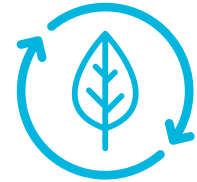
Proper environmental management and environmental protection are key objectives of SENTIDO Elounda Blu Hotel.

The adoption and implementation of an environmental management system according to the International Standard EN **ISO 14001:2004** in conjunction with involvement of employees, partners and particularly customers as well as teamwork, cultivating the right mindset on environmental management contribute to achieving the objectives of SENTIDO Elounda Blu Hotel, at present and in future.

WHAT CAN WE DO?

We kindly ask you

- To close the windows when the heating or air conditioning is switched on.
- To turn off the lights before leaving the room.
- To take notice that sheets and towels are changed either on your request or in accordance with the frequency determined by the environmental policy of the hotel.
- To avoid the disposal of substances (e.g. fats, oils, toxic liquid waste) that could hinder the proper and efficient operation of biological wastewater treatment of the hotel complex.
- To separate waste following the best techniques that have been decided upon according to the environmental policy of the hotel. In each room there are two bins: In the trash bin located in the room, please collect the recyclable waste (glass, paper, aluminum, plastic); in the trash bin located in each sanitary facility, collect non-recyclable waste (toilet paper, organic waste).
- To call the room service for proper collection and removal if there is hazardous waste (e.g. toners, inks, refrigerating and electronic equipment, batteries, energy-saving light bulbs, pharmaceuticals, grease and electrical appliances).
- Not to let the water run unnecessarily while brushing your teeth or taking a shower. Please fill a glass with water, turn off the faucet and rinse your teeth.
- Not to use more sheets, blankets and towels than you really need.
- To completely switch off electronic devices instead of keeping them in standby-mode. Unplug electronic appliances.
- To use public transportation for your mobility.
- To immediately ask for repair of leaking taps and water pipes.
- Not to smoke inside the rooms. Please use the balcony instead



ENVIRONMENTAL & FOOD SAFETY POLICY

Being aware of the importance of environmental protection for sustainable development providing high quality services and food safety management, the Management and staff of SENTIDO Elounda Blu Hotel developed and implemented an environmental management system in accordance with the requirements of the International Standard **ISO 14001:2004** and **ISO 22000:2005**. It covers all activities of the hotel and in particular the accommodation services, catering and entertainment.

Therefore the administration of SENTIDO Elounda Blu Hotel is committed to:

- To seek continuous improvement by setting goals.
- Comply with all legislative and other requirements concerning its activities in relation to environmental aspects and other activities.
- Select the appropriate personnel and put effort in their continuous training and assessment.
- To assess the environmental impact of its activities in order to reduce or eliminate negative environmental impacts.
- Be active in every possible way to protect the environment and prevent pollution.

Based on these commitments, the administration of SENTIDO Elounda Blu Hotel aims at:

- Ensure all necessary resources to maintain and update the system and infrastructure improvements.
- Achieve a high level of customer satisfaction
- Implementing actions to save energy, reduce water consumption, reduce and properly manage waste.
- Updating all stakeholders involved in environmental activities in order to raise environmental awareness and participation.

These guiding objectives are achieved by applying the Environmental Management System and Food Safety Management, the development of specific and measurable objectives, regular monitoring of environmental parameters controlling the efficiency of operations, the inspection of the System's performance and evaluating targets with the aim of increasing them.